



Accessibility policy/statement

Accessibility

Please note - our auditorium has steps without handrails. We advise anyone with limited mobility to book their seat in the front row in order to take advantage of step free access. On arrival at the theatre, please utilise the call point button on the wall adjacent to the blue side gate. This will attract the attention of our Front of House staff who will come to assist. Entrance to the theatre will be via the blue side gate, go down the side passage and into the auditorium through the side doors on the left. There is also step free access to our theatre bar.

Should you wish to discuss your access requirements with a member of the team, please contact the Box Office on 01983 210010 in advance of your visit and leave a message.

Wheelchairs may be booked for any seats in the front row only (Note: the four seats on the audience right of the front row will be reserved for wheelchair users until all other seats are booked or until the day of the performance. Wheelchair users are asked to remain in their wheelchairs in front of the booked seats but they may transfer to a theatre seat, subject to space being available to store the wheelchair so that it does not cause any obstruction.

Walking Frames may also have to be stored so as not to cause an obstruction. This would require them to be removed to a suitable location by theatre staff and returned at the interval (on request) and at the end of the performance.

Mobility Scooters – we have limited space to accommodate mobility scooters. Please book by phone to check availability.

Accessible toilets - we have one fully accessible toilet which is situated backstage, at the end of the side passage and through the stage door. The toilets in the bar area are accessed by one small step.

A loop system is provided to assist those with impaired hearing. If necessary, switch hearing aids to the "T" position